#### THE HIRING PROBLEM: GOING BEYOND SECRETARIES

SERGEI VASSILVITSKII (YAHOO!)

ANDREI BRODER (YAHOO!) ADAM KIRSCH (HARVARD) RAVI KUMAR (YAHOO!) MICHAEL MITZENMACHER (HARVARD) ELI UPFAL (BROWN)

Interview n candidates for a position one at a time. After each interview decide if the candidate is the best.

Interview n candidates for a position one at a time. After each interview decide if the candidate is the best.



Interview n candidates for a position one at a time. After each interview decide if the candidate is the best.



Interview n candidates for a position one at a time. After each interview decide if the candidate is the best.



Interview n candidates for a position one at a time. After each interview decide if the candidate is the best.



Interview n candidates for a position one at a time. After each interview decide if the candidate is the best.



Interview n candidates for a position one at a time. After each interview decide if the candidate is the best.



Interview n candidates for a position one at a time. After each interview decide if the candidate is the best.



Interview n candidates for a position one at a time. After each interview decide if the candidate is the best.



Interview n candidates for a position one at a time. After each interview decide if the candidate is the best.

Goal: maximize the probability of choosing the best candidate.

This is not about hiring secretaries, but about decision making under uncertainty.

# THE HIRING PROBLEM

## THE HIRING PROBLEM

A startup is growing and is hiring many employees:

Want to hire good employees

Can't wait for the perfect candidate

## THE HIRING PROBLEM

A startup is growing and is hiring many employees:

Want to hire good employees

- Can't wait for the perfect candidate
- Many potential objectives.
  - Explore the tradeoff between number of interviews & the average quality.

## THE HIRING MODEL

Candidates arrive one at a time.

Assume all have iid uniform (0,1) quality scores - For applicant i denote it by  $i_q$ .

(Can deal with other distributions, not this talk)

## THE HIRING MODEL

Candidates arrive one at a time.

Assume all have iid uniform (0,1) quality scores - For applicant *i* denote it by  $i_q$ .

(Can deal with other distributions, not this talk)

During the interview:

Observe  $i_q$ 

Decide whether to hire or reject

Hire above a threshold.

Hire above a threshold.

Hire above the minimum or maximum.

Hire above a threshold.

Hire above the minimum or maximum.

Lake Wobegon Strategies:

"Lake Wobegon: where all the women are strong, all the men are good looking, and all the children are above average"

Hire above a threshold.

Hire above the minimum or maximum.

Lake Wobegon Strategies:

Hire above the average (mean or median)

Hire above a threshold.

Hire above the minimum or maximum.

Lake Wobegon Strategies:

Hire above the average

Side note: [Google Research Blog - March '06]:

"... only hire candidates who are above the mean of the current employees..."





















#### THRESHOLD ANALYSIS

Set a threshold t, hire if  $i_q \geq t$ .

Easy to see that average quality approaches  $\frac{1+t}{2}$ . Hiring rate  $\frac{1}{1-t}$ .

#### THRESHOLD ÅNALYSIS

Set a threshold t , hire if  $i_q \geq t$  .

Easy to see that average quality approaches  $\frac{1+t}{2}$ . Hiring rate  $\frac{1}{1-t}$ .

Quality stagnates and does not increase with time.

### MAXIMUM HIRING

Hire only if better than everyone already hired.


























Start with employee of quality qLet  $h_i$  be the i-th candidate hired

Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Conditioned on  $g_{n-1}$ :

Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Conditioned on  $g_{n-1}$ :

 $g_n \sim Unif(0, g_{n-1})$ 

Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Conditioned on  $g_{n-1}$ :

 $g_n \sim Unif(0, g_{n-1})$  $E[g_n | g_{n-1}] = \frac{g_{n-1}}{2}$ 

Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Conditioned on  $g_{n-1}$ :

 $g_n \sim Unif(0, g_{n-1})$  $E[g_n|g_{n-1}] = \frac{g_{n-1}}{2}$  $E[g_n] = \frac{1-q}{2^n}$ 

Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Conditioned on  $g_{n-1}$ :

 $g_n \sim Unif(0, g_{n-1})$   $E[g_n|g_{n-1}] = \frac{g_{n-1}}{2}$   $E[g_n] = \frac{1-q}{2^n}$ Very high quality!

Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Conditioned on  $g_{n-1}$ :

 $g_n \sim Unif(0, g_{n-1})$  $E[g_n|g_{n-1}] = \frac{g_{n-1}}{2}$  $E[g_n] = \frac{1-q}{2^n} \quad \text{Extremative}$ 

Extremely slow hiring!

Above the mean:

Average quality after n hires:  $1 - \frac{1}{\sqrt{n}}$ 

Above the mean:

Average quality after n hires:  $1 - \frac{1}{\sqrt{n}}$ 

Above the median:

Median quality after n hires:  $1 - \frac{1}{n}$ 

Above the mean:

Average quality after n hires:  $1 - \frac{1}{\sqrt{n}}$ 

Above the median:

Median quality after n hires:  $1 - \frac{1}{2}$ 

Surprising:

Tight concentration is not possible

Hiring above mean converges to a log-normal distribution

Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Conditioned on  $g_n$  :  $(i_{n+1})_q \sim Unif(1-g_n, 1)$ 

Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Conditioned on  $g_n$  :  $(i_{n+1})_q \sim Unif(1-g_n, 1)$ 

Therefore:  $g_{n+1} \sim \frac{n+1}{n+2}g_n + \frac{1}{n+2}Unif(0,g_n)$ 

Start with employee of quality qLet  $h_i$  be the i-th candidate hired Focus on the gap:  $g_i = 1 - (h_i)_q$ 



Conditioned on  $g_n$  :  $(i_{n+1})_q \sim Unif(1-g_n,1)$ 

Therefore: 
$$g_{n+1} \sim \frac{n+1}{n+2}g_n + \frac{1}{n+2}Unif(0,g_n)$$
$$= g_n \left(1 - \frac{Unif(0,1)}{n+2}\right)$$

$$g_{n+1} = g_n \left( 1 - \frac{Unif(0,1)}{n+2} \right)$$

$$g_{n+1} = g_n \left( 1 - \frac{Unif(0,1)}{n+2} \right)$$
  
Expand:  $g_{n+t} = g_n \prod_{i=1}^t \left( 1 - \frac{Unif(0,1)}{n+i+1} \right)$ 

$$g_{n+1} = g_n \left( 1 - \frac{Unif(0,1)}{n+2} \right)$$
  
Expand:  $g_{n+t} = g_n \prod_{i=1}^t \left( 1 - \frac{Unif(0,1)}{n+i+1} \right)$ 

Therefore:

$$g_n \sim (1-q) \prod_{i=1}^n \left( 1 - \frac{Unif(0,1)}{i+1} \right)$$

$$g_{n+1} = g_n \left( 1 - \frac{Unif(0,1)}{n+2} \right)$$
  
Expand:  $g_{n+t} = g_n \prod_{i=1}^t \left( 1 - \frac{Unif(0,1)}{n+i+1} \right)$ 

Therefore:

$$g_n \sim (1-q) \prod_{i=1}^n \left( 1 - \frac{Unif(0,1)}{i+1} \right)$$
$$E[g_n] = (1-q) \prod_{i=1}^n \left( 1 - \frac{1}{2(i+1)} \right) = \Theta(\frac{1}{\sqrt{n}})$$

Conclusion:

Average quality after *n* hires:  $1 - \Theta(\frac{1}{\sqrt{n}})$ 

Time to hire *n* employees:  $\Theta(n^{3/2})$ 

Very weak concentration results.

Start with employee of quality *q* 

When we have 2k + 1 employees.

Compute median  $m_k$  of the scores

Hire next 2 applicants with scores above  $m_k$ 














Inductive hypothesis:

 $Unif(m_k, 1)$ 



New hires:

are  $Unif(m_k, 1)$ 









#### Induction holds.





The median:



The median: smallest of k + 1 uniform r.v., each  $Unif(m_k, 1)$ 



The median: smallest of k + 1 uniform r.v., each  $Unif(0, g'_k)$ 



The median: smallest of k + 1 uniform r.v., each  $Unif(0, g'_k)$ 

 $g'_{k+1}|g'_k \sim g'_k Beta(k+2,1)$ 

Expand (like the means):  $g'_k \sim g \prod_{i=1}^k Beta(i+1,1)$ 

Expand (like the means):  $g'_k \sim g \prod_{i=1}^k Beta(i+1,1)$  $E[g'_n] = \Theta(\frac{1}{n})$ 

Expand (like the means):  $g'_k \sim g \prod_{i=1}^k Beta(i+1,1)$  $E[g'_n] = \Theta(\frac{1}{n})$ Caveat: this is the median gap! The mean gap is:  $\Theta(\frac{\log n}{n})$ 

Conclusion:

Average quality after *n* hires:  $1 - \Theta(\frac{\log n}{n})$ 

Time to hire *n* employees:  $\Theta(n^2)$ 

Again, very weak concentration results.

## EXTENSIONS

Interview preprocessing:

Self selection: quality may increase over time

Errors:

Noisy estimates on  $i_q$  scores.

Firing:

Periodically fire bottom 10% (Jack Welch Strategy)

Similar analysis to the median.

Many more...

# **THANK YOU**

